



Our Mission

We create Value through Relationships, Knowledge and Service

Principles By Which We Operate

Service to Customers and Suppliers

We sincerely care about and exceed the expectations of every customer, as well as our suppliers, by understanding their needs and making a significant contribution to their success. They trust and depend on us to bring substantial value through information, service and products.

Productivity

We practice excellence and deliver exponential results to the power of 3 or 4 by leveraging our abilities and working smart as *one team*. We deliver meaningful value resulting in encouragement, growth and increase.

Resource and Financial Responsibility

We put every resource to *best use*, not just good use, and leverage all of our resources to result in increases in multiples of the parts. We intend to reward every stakeholder fairly.

Team Relationships

We respect and value each other and work smart, work hard and work together as one team to grow the business. We work in an open environment that values honesty, as well as both individual and collective best efforts.

Image

We are known as a company of integrity and excellence that is committed to creating value for its suppliers, its employees and its customers. Our business relationships are sincere and highly productive.

Growth and Innovation

We constantly seek input and relentlessly pursue opportunities to improve. We embrace change and lead the way with innovations that create value for all stakeholders.

Wherever we go, whatever we do, whatever we say, we ask ourselves first... Does it honor our values?



Our Values

- Integrity:** With honesty, understand and constructively deal with reality while adhering to our values and principles without compromise
- Value:** Create and deliver real, long-term value for suppliers, customers, employees and the company
- Business ethic:** Demonstrate a sense of urgency, discipline, accountability, judgment, initiative, critical thinking, measured risk-taking, openness and legal compliance
- Focus:** Understand and develop relationships with suppliers and customers to profitably understand, anticipate and satisfy their needs
- Knowledge:** Proactively seek and share the best information
- Change:** Seek input that will challenge us to think creatively and embrace change
- Humility:** Practice humility and intellectual honesty
- Respect:** Value others, treating each person with dignity, honesty, sensitivity and empathy; practice and encourage teamwork
- Fulfillment:** Produce results that create value, realizing your full potential